



IN PARTNERSHIP WITH
SECUREFLO · USA

2026 PROGRAM

CYBER SECURITY AWARENESS TRAINING

The Human Firewall

Essential cyber security training for employees, users and staff — continuous, run for you, and proven with audit-grade records.

PILLAR 01
Prevent

PILLAR 02
Detect

PILLAR 03
Contain

Cyber Security Awareness Training acts as a frontline defense within the Prevent pillar.

The screenshot displays the SecureFLO Client Portal interface. On the left is a dark sidebar with navigation links: Dashboard, Training (with a red notification badge), Team training (highlighted), People, and Settings. The main content area is titled 'Team training' and shows 'Compliance status across your organization'. It features three summary cards: 'Overall completion' at 70% (7 of 10 enrollments compliant), 'ENROLLED' count of 10, and 'IN PROGRESS' count of 2. An 'OVERDUE' card shows a count of 1 and '0 reminders sent today'. Below these are 'Assigned modules' with progress bars: 'Cyber Awareness Training Module' at 71% and 'ISO 27001 Training Module' at 67%. An 'Export compliance report' button is in the top right. A 'Your team' table lists users and their training status:

USER	MODULE	STATUS
Lwazi Dube ldube@caribouexample	Cyber Awareness Training Module	overdue
Emily van Wyk evanwyk@caribouexample	Cyber Awareness Training Module	In progress - 50%
Priya Naidoo pnaidoo@caribouexample	ISO 27001 Training Module	In progress - 33%
Daniel Kruger dkruger@caribouexample	Cyber Awareness Training Module	completed
Nadia Petersen npetersen@caribouexample	Cyber Awareness Training Module	completed

An '+ Add people' button is at the bottom right of the table. In the bottom right corner, a 'Certificate of Training Completion' is shown for Priya Naidoo, dated August 21, 2026, for the 'Cyber Awareness Training Module'. The certificate includes the SecureFLO logo and a verification seal.

THE OFFER IN ONE PAGE

Affordable, continuous training
for every employee — with
nothing to administer beyond
signup and watching the reports.

PER USER PER MONTH

R 270

ex VAT · billed monthly in advance
· minimum 5 users

MODULES

33

spread over 12 months,
2–3 a month

ADMINISTRATION

None

besides initial signup
and tracking
attendance

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HOW EACH SECTION READS

-  **Takeaway**
The one line to remember, at the top.
-  **Detail**
The format that fits the data: a tree, a matrix, a timeline, a ledger, real screens.
-  **Your next action**
The dark bar at the foot: one thing to do before turning the page.

Every screen in this brochure is real. Pages 8–10 show the live SecureFLO training portal — the same hardened platform that powers our security assessment services.

01 THE HUMAN FIREWALL

Your people are the most frequent target of modern threats. Trained, they become a human firewall.



While technical perimeters, endpoint detection, and firewalls are non-negotiable, the human element remains the most frequent target for modern threat vectors.

In an era of hyper-automated threats, security training cannot simply be an annual "check-the-box" video presentation. To effectively minimize a company's attack surface, training must be continuous, adaptive, and behavior-driven.

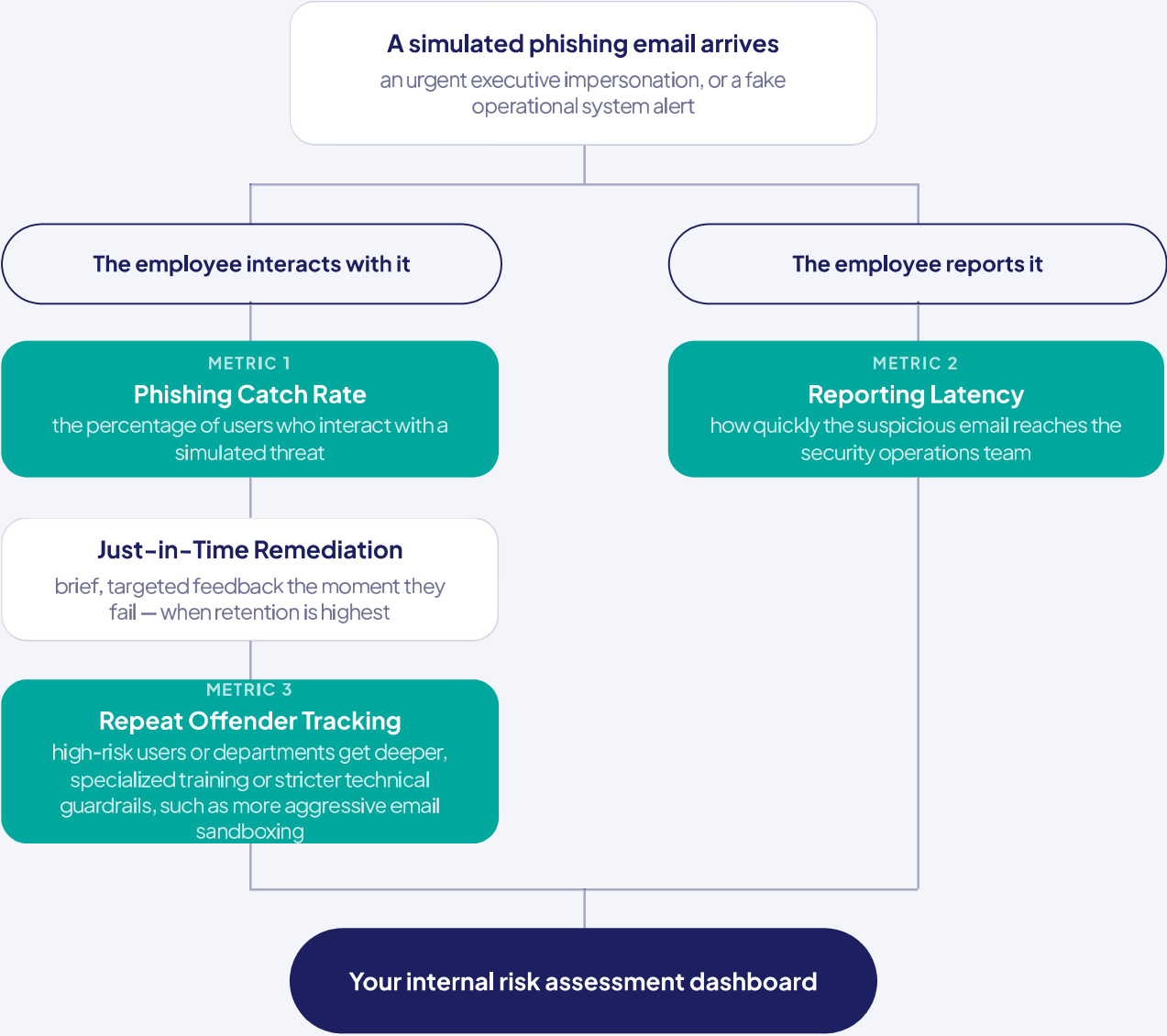
A robust awareness program transforms a workforce from an operational risk into an active, defensive asset—essentially a "human firewall."

YOUR NEXT ACTION

Compare this with what your team does today: an annual check-the-box video, or continuous, adaptive and behavior-driven training?

02 HOW TRAINING BECOMES DATA

Metrics, not assumptions: three numbers come out of continuous training and feed your risk model.



YOUR NEXT ACTION Agree who on your side owns the risk assessment dashboard these three metrics feed.

03 WHERE COMPLIANCE ASKS FOR IT

Documented training is a prerequisite for audits and cyber insurance. Each framework asks for it in its own words.

FRAMEWORK · CLAUSE	WHAT IT ASKS OF YOUR ORGANIZATION	APPLIES
NIST CSF 2.0 PR.AT – Awareness and Training	Ensuring that the organization's workforce and partners are adequately trained and understand their specific cyber duties and responsibilities.	☐
SOC 2 Trust Services Criteria – CC7.1	Demonstrating to external auditors that employees are regularly trained to understand internal security policies, data classification guidelines, and incident reporting steps.	☐
HIPAA Security Rule § 164.308(a)(4)	Mandating a continuous security awareness and training program for all workforce members of a covered entity or business associate to safeguard electronic protected health information (ePHI).	☐
ISO 27001 / ISO 9001 Training	Training provides employees with the essential skills to safeguard sensitive information and maintain high-quality operational processes, in line with the best global practices.	☐
Your own governance and policies Customized for your company	Upload and publish your internal tailored policies, standards, and decision-making frameworks required for leadership, staff, and stakeholders to operate securely and compliantly.	☐

Signed compliance PDFs

Completion matrices & CSV

Append-only audit trail

Certificates verifiable by ID

Evidence the platform produces for every framework above.

YOUR NEXT ACTION Tick the frameworks that apply to your business. The matrix becomes your audit checklist.

04 WHAT 2026 THREATS LOOK LIKE

The red flags staff were taught to spot are gone. Training has to mirror the tactics adversaries use today.

WHAT STAFF LEARNED TO LOOK FOR

AI-enhanced social engineering

Traditional typos and grammatical red flags gave a phishing email away.

MFA fatigue & push bombing

Approving repeated authentication requests out of convenience.

WHAT THE 2026 CURRICULUM TEACHES

Flawless, context-aware phishing

Threat actors use generative tools to craft flawless, context-aware phishing emails that lack traditional typos or grammatical red flags.

Recognize and report, don't approve

Recognize and report repetitive, unauthorized multi-factor authentication requests rather than blindly approving them.

INDUSTRY-SPECIFIC CONTEXT

Scenarios are tailored to the operational floor — protecting intellectual property in manufacturing settings, securing patient registries in healthcare clinics, or defending client administrative environments within Managed Service Providers (MSPs).

YOUR NEXT ACTION

Tell us which operational floor your people work on — manufacturing, healthcare, MSP or other — so scenarios match it.

05

ONE MODULE, START TO FINISH

From assignment to locked evidence, a module runs itself. Nobody on your side chases a spreadsheet.

● SECUREFLO	Assigns the modules To your organization or to hand-picked individuals, with due dates and per-learner extensions where needed.
● LEARNER	Is invited and enrolled The platform invites each learner, enrolls them into current training and emails them their due date automatically.
● LEARNER	Gets reminders Automatic emails 7 days, 3 days and 1 day before the deadline, and again when they slip overdue.
● LEARNER	Watches the lessons, reads the guide Lessons unlock in order and resume where they left off; the companion guide opens in a read-only reader inside the portal.
● LEARNER	Passes the knowledge check Marked on the server; pass mark, attempt limits, question pools and time limits are configured per module.
● LEARNER	Receives a certificate A personalised PDF by email with a unique ID that anyone can validate on the public verification page, no login required.
● TRAINING MANAGER	Watches the team view Live compliance status for the whole organization; one-click nudges, limited to one per person per day; failed attempts can be reset.
● TRAINING MANAGER	Exports the evidence An escalation summary of overdue learners, a weekly digest of team progress, and a signed, tamper-evident compliance report at any time.
● SECUREFLO	Locks the record, re-enrolls the team Completed training is locked as evidence in an append-only audit trail; annual or semi-annual refreshers re-enroll everyone, and new joiners get a prorated deadline.

YOUR NEXT ACTION

Nominate your training manager — typically HR or the office manager. They get the team view.

06 WHAT YOUR EMPLOYEES SEE

One click continues the current module. No manuals, no training required to use it.

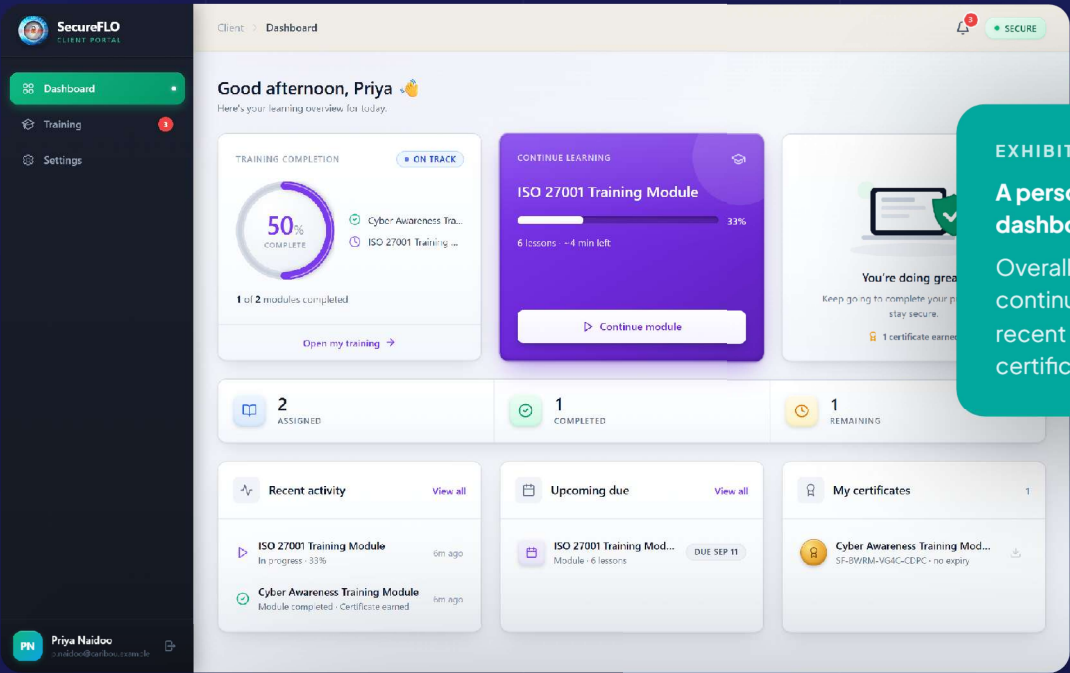


EXHIBIT A

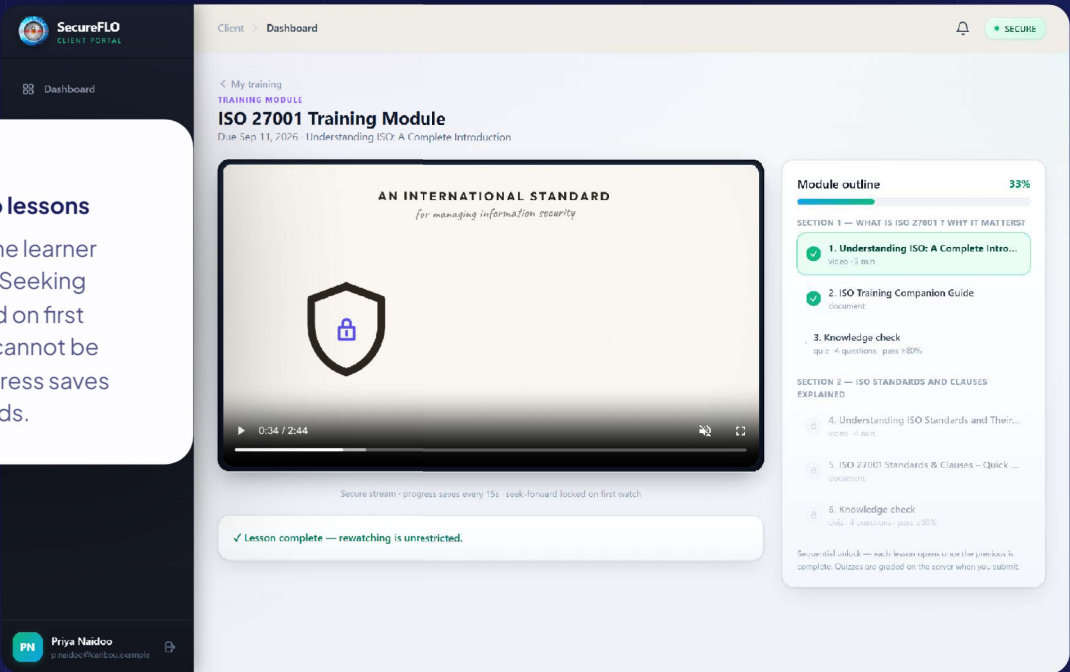
A personal training dashboard

Overall completion, what to continue next, due dates, recent activity and the certificates earned.

EXHIBIT B

Focused video lessons

Pauses when the learner switches tabs. Seeking ahead is locked on first watch; speed cannot be changed. Progress saves every 15 seconds.



06 WHAT YOUR TRAINING MANAGER SEES

Live compliance status for the whole organization, without ever chasing spreadsheets.

SecureFLO
CLIENT PORTAL

Dashboard

NP Nadia Petersen
n.petersen@caribou.example

Client > Team training

Team training

Compliance status across your organization

Export compliance report

Overall completion

70%

7 of 10 enrollments compliant

ENROLLED

10

IN PROGRESS

2

OVERDUE

1

0 reminders sent today

Assigned modules

Cyber Awareness Training Module 71%

ISO 27001 Training Module 67%

Your team

+ Add people

USER	MODULE	STATUS	DUE	ACTION
Lwazi Dube ldube@caribou.example	Cyber Awareness Training Module	overdue	Aug 18, 2026	Quiz Remind
Emily van Wyk evanwyk@caribou.example	Cyber Awareness Training Module	In progress - 50%	Sep 4, 2026	Quiz Remind
Priya Naidoo p.naidoo@caribou.example	ISO 27001 Training Module	In progress - 33%	Sep 11, 2026	Quiz Remind
Daniel Kruger d.kruger@caribou.example	Cyber Awareness Training Module	completed	—	Certificate
Nadia Petersen n.petersen@caribou.example	Cyber Awareness Training Module	completed	—	Certificate

SecureFLO
CLIENT PORTAL

Dashboard

NP Nadia Petersen
n.petersen@caribou.example

Client > Dashboard

Training analytics

Pick a module to zoom in, or switch to the user view.

10 ENROLLMENTS

7 COMPLETED

70% COMPLETION

2 IN PROGRESS

1 OVERDUE

Enrollments by status

Every enrollment across active assignments

10 ENROLLMENTS

Completed 7 70%

In progress 2 20%

Not started yet 0 0%

Overdue 1 10%

Learners at a glance

Each learner rolled up across all their modules

7 LEARNERS

Everything complete

Making progress

Not started yet

Has overdue work

Search modules...

All 10

Completed 7

In progress 2

Not started 0

Overdue 1

Sort Name (A-Z)

Cyber Awareness Training Module

7 learners - active 7m ago

5/7 DONE 1 OVERDUE

ISO 27001 Training Module

3 learners - active 7m ago

2/3 DONE

EXHIBIT D

Training analytics

Every enrollment rolled into live charts, by status and by learner; zoom into any module or person; reset failed attempts right there.

WWW.CARIBOUTECH.CO.ZA

09

06 THE PROOF OF COMPLETION

Every certificate carries a unique ID that an auditor, insurer or customer can verify — no login required.



EXHIBIT E

A verifiable certificate for every completed module

Issued the moment a learner finishes the last lesson — a personalised PDF delivered by email and always downloadable from the portal, cached for re-download.

BUILT SO THE TRAINING ACTUALLY HAPPENS

Knowledge checks that prove understanding

Graded on the server — answers never travel to the browser. Pass marks, attempt limits, question pools and time limits per module; question text is copy-protected; the platform records how often a learner left the tab during an attempt.

Companion guides, readable in place

Reference documents open in a read-only reader inside the portal — no downloads, no printing, no copy-paste — and a lesson only counts as read once the learner has actually opened it.

People management without IT tickets

Add a new joiner in seconds or import the whole staff list from a CSV; the platform invites, enrolls and emails due dates automatically. Leavers are deactivated with history preserved for audit.

The platform keeps watch on its own

Reminders at 7, 3 and 1 days and when overdue; an escalation summary and weekly digest for the manager; a signed, tamper-evident compliance report to export any time.

YOUR NEXT ACTION

Decide who will receive certificates and compliance reports on your side: your auditor, your insurer, or both.

07

WHO DOES WHAT

Your side does two things: sign up, and watch the reports.
SecureFLO operates everything else.

YOU

Initial signup

Tracking of attendance

No other administration is required.

SECUREFLO

Curriculum & content

Authors, hosts and maintains every module — videos, reading guides and assessments — and refreshes the curriculum as threats evolve.

Assignment & scheduling

Assigns modules to your organization or to hand-picked individuals, sets due dates, grants per-learner extensions, adds or removes learners.

Recurring compliance cycles

Annual or semi-annual refreshers re-enroll your whole team automatically; new joiners are enrolled with a fair, prorated deadline.

Automated communications

Enrollment invitations, deadline reminders, overdue notices, manager escalations, weekly digests and certificate delivery — all automatic, all tracked.

Audit-grade records

Every lesson view, heartbeat, assessment attempt and completion in an append-only audit trail. Completed training is locked as evidence.

Certificates & verification

Issued automatically on completion, cached for re-download, and publicly verifiable by ID.

Reporting

Completion matrices, CSV exports and cryptographically signed compliance PDFs — ready for auditors, insurers and customers.

Security & hosting

Multi-tenant isolated, penetration-tested; training media streamed through short-lived signed tokens.

YOUR NEXT ACTION

Prepare your staff list as a CSV. The platform imports it, invites everyone and emails their due dates.

08 PROGRAM AND PRICING

One monthly price per user covers a full year of training and its reporting.

PER USER PER MONTH

R 270

ex VAT · billed monthly in advance

MINIMUM 5 USERS

12

months

2–3

modules a month

33

modules in all

0

admin on yourside

PERIOD	12 months of online training, 2–3 modules per month.
REPORTING	Full reporting of attendance every month.
REMINDERS	Every user gets a reminder email and instructions to attend the online module.
ADMINISTRATION	None beyond the initial signup and tracking of attendance.
CUSTOM MODULES	Company-specific training modules and additional customization are priced on a project basis.

YOUR NEXT ACTION

Count your users (minimum 5). Your monthly cost is that number × R 270, ex VAT.

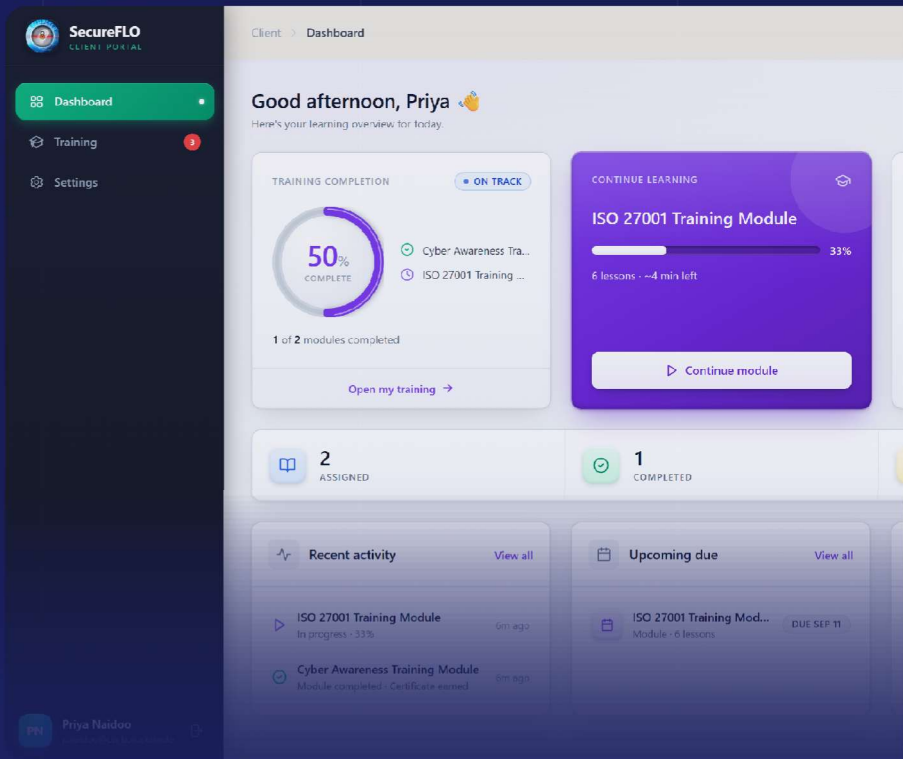
08 THE MODULE CATALOGUE

Thirty-three modules, two to three a month, spread over twelve months.

01	Intro to Cybersecurity	12	Safety Surfing the Web	23	Latest 2026 scams
02	AI and Information Security Risks	13	Physical security in and out of the office	24	Backup data regularly – micro module
03	QR code Phishing	14	Gift card scams	25	Classify sensitive documents
04	Using Free Wifi	15	You never call	26	Disable auto-connect
05	Phishing and Email Best Practices	16	Defending against malware	27	The job offer
06	Business Email Compromise	17	The job offer – Spear phishing	28	What is ransomware
07	Mobile Device Security	18	Email spoofing scams	29	Information protection made easy
08	Cyber Safety at Home	19	Badges	30	Risks of public charging stations
09	Don't plug in the USB	20	Money mule scams	31	Wrong number – Text scams
10	Web browser vulnerabilities	21	AI Accomplice	32	Email account takeover
11	Creating a secure password	22	Executive security awareness	33	Deepfake auto scam

YOUR NEXT ACTION

Mark any topic your business needs that isn't listed. Company-specific modules are priced on a project basis.



NEXT STEP

Start with five users.

Sign up, nominate your training manager, and watch the reports. Everything else is run for you.

- R 270
per user per month, ex VAT
- 33
modules over 12 months
- 5
users minimum
- 0
administration on your side

- EMAIL
dante@cariboutech.co.za
- PHONE
+27 81 364 5757
- WEB
www.cariboutech.co.za



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